

About Us

Simulation Engineering Technologies (SET) is a Premier Representative of Simio® in Southern Africa and is a leading international simulation consultancy. SET was established in 2004 and its team has a unique blend of skills. Our team has over 50 years' collective experience in simulation applications in various industries.



Our professional services include the application of various industrial engineering techniques and principles like process simulation, capacity planning, operations improvement, systems optimisation, production scheduling, work studies, software support and training. At SET we fully understand the importance of exceptional technical support to making you successful.

Maintenance Contract Benefits

The Simio software maintenance and support contract includes free software updates and technical support.

Simio's agile development process lets us update and enhance our software on a continuous basis and this services entitles you to all upgrades and product enhancements that are released throughout the year.

It also includes technical support from our team of simulation consultants. Simio strives to respond to every request within one business day and also provides an on-line technical support site that is available 24x7. Technical support is appropriate for help with installation, problem resolution, understanding a feature, the use of the tools, and discussing proposed software improvements.



When purchasing a Simio license you will also receive 60 days of maintenance free of charge!

To make use of the support, first contact your local representative with technical and software related issues. You will receive immediate expert support. If unresolved your local partner will work directly with Simio to resolve your issues. The support site includes an on-line searchable knowledgebase that provides instant solutions for many common problems and on-line logging of support issues and suggestions that are incorporated into future Simio releases.

You can also find Simio Users Groups on:

 <http://www.linkedin.com/groupInvitation?groupID=55167>

 <http://www.facebook.com/groups/13863832711>

Contact Us:

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